

# What They're Saying

## **...About Bowman Interface Technologies**

*Children's Hospital of San Diego and its affiliated Medical Groups have used the Claims-2-Ezcap™ program for the past two years. Our entities hold professional and facility risk for 160,000 lives and currently inload approximately 65% of our claims through this module. Throughout the past two years, we have been extremely pleased with the quality of this product and the service rendered by Bowman Interface Technologies. We would struggle with meeting the mandatory claims timeliness if not for the use of this product. The amount paid for the purchase of this product and on-going support cost has paid for itself many times over. Many thanks to Joe and his staff for creating and supporting this marvelous product!*

-Mary Wolf  
Project Manager, Children's Hospital of San Diego

*Bowman Interface Technologies' Claims-2-Ezcap™ has been a major contributor to continuous efficiency improvement efforts at SynerMed. While new product ROI is oftentimes difficult to ascertain, it is nice that with Claims-2-Ezcap™, the ROI and value is manifest.*

*Claims-2-Ezcap™ is critical to our claims operations, thus, responsive customer service is a must. Bowman customer service is responsive and kind, leadership is accessed when needed, and flexibility has been there to meet our needs.*

-Craig P. Girard, M.S.  
Systems Supervisor, SynerMed, Inc.

*We reduced our claims processing time by over 50% using the new 5.0 version of Bowman Interface Technologies' Claims-2-Ezcap™ compared to their previous version. For an NSF file, we were able to correct member problems and load into EZLINK over 2700 claims in about 3 hours. Excluding the EZLINK inload time, it was easy for a single user to process 1000 claims per hour using this new 5.0 version of Claims-2-Ezcap™. We are just thrilled!*

-Steve Hoisch, IT Manager  
Medpoint Management

**See other side for product info...**

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# Enhancing the EZCAP® Experience

## *Celebrating 20 Years of Excellence*

**Bowman Interface Technologies, Inc.** has been developing *interface* products for the medical industry since 1986. We provide a broad spectrum of products dealing with medical claims that are oriented to improving operational efficiency.

Our interface products are **Powered by DaFoDiL®**, our proprietary Data Format Description Language, allowing for customized processing for each provider. Currently **DaFoDiL®** will read information from any form, record or X12 format. Examples of such formats include HCFA1500 and UB92 print formats, NSF record formats, HIPAA 837 X12 formats, and proprietary formats such as UNILAB Tab Delimited or your provider's favorite Excel spreadsheet.

- **CLAIMS-2-EZCAP™** electronic claims inload for EZCAP® has been improving claims processing efficiency **since 1993**. Rates often exceed 2000 claims per day per user. **CLAIMS-2-EZCAP™** translates multiple claim formats using **DaFoDiL®**, as well as providing claim filtering, data conversion and verification, member ID correction, EZ-LINK® file editing and complete audit trails. **CLAIMS-2-EZCAP™** Supports all EZCAP® versions through 4.3
- **Claims eTracker™** uses the web to provide a simple system for providers to transfer data from their office to your location and for you to inform them of processing status including the need for resubmits, additional information, etc.
- **Claims Workbench™** provides a permanent, searchable copy of all claims submitted to you. You may search by patient name, provider account number or submitted member ID. Claims can be viewed in their original format, either on-line or on paper. There are no questions about what was in the file, because you have a permanent copy of the data.
- **CWB-Router™** is an **Add-In** to the **Claims Workbench™** which provides a means of directing files from a claim file to multiple destinations and pending claims that need to be reviewed manually. Initial destinations can be determined by a series of Router Algorithms. Some of the destinations can require manual claim review to determine the final destination
- **EZCAP-2-PAYER™** extracts data from EZCAP® and formats it for delivery of claims information to payers. Using **DaFoDiL®**, **EZCAP-2-PAYER™** provides an easy means of complying with each payer's unique interpretation of HIPAA 837 specifications or their own proprietary encounter formats.

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