

What is Claims Workbench™?

Claims Workbench™ provides a permanent, searchable copy of all electronic claims submitted to you. You may search by patient name, provider account number or submitted member ID. Claims can be viewed in their original format on-line and printed to paper. There are no questions about what was submitted, because you have a permanent copy of the data.

Claims Workbench™ is powered by **DaFoDiL®** our data format description language. You can store **any** file whether submitted in form, record or X12 formats. Examples of such formats include HCFA1500 and UB92 print formats, NSF record formats, HIPAA 837 X12 formats, and proprietary formats such as UNILAB Tab Delimited or your provider's favorite Excel spreadsheet.

Claims Workbench™ uses Smart Naming to identify the format of the claims file so that **DaFoDiL®** can control the inload.

Claims Workbench™ allows the user to set client specific rejection criteria for claims inload. For example, providers can submit secondary files that contain the number of submitted claims and dollar totals. **Claims Workbench™** can automatically reject the file if these totals do not match the claim file.

For enhanced functionality, consider the following Add-In options:

Claims Workbench™ has an **Autoload Add-In** which allows the system to load claim files while you sleep. This means that claim files may be deposited in a specific directory and automatically loaded into **Claims Workbench™**.

Claims Workbench™ has a **Router Add-In** which allows submitted claim files to be analyzed and submitted to various destinations. There is accompanying material describing all the capabilities of the **Router Add-In**.

For more information, contact:

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